

Advice about Telephone Advice

Simply stated, if your child has a truly urgent medical need, it is best to make an appointment to have him/her seen. Do not use e-mail for timely medical concerns nor for medical advice. Our front office staff is not trained to give medical advice; your concerns will be directed to one of our medical providers. While we will attempt to answer all calls promptly, sometimes nurses and other health care providers will only be able to answer phone calls as time allows between patients. Often, return calls occur at lunch and after hours. Don't risk waiting.

For non-urgent medical advice, leave your child's name and a current phone number for us to contact you. In-depth concerns will require a visit or conference with your medical provider.

After Hours

After hours telephone advice is available for urgent medical concerns through the hospital operator at 803-395-2200 and asking for the provider on-call for The Pediatric Clinic.

Keep in Mind

Medication refills require your medical records -which are only available to us during office hours.

Medication refills require your account with us be in

good standing.