

FAQ's

Do I need an appointment to see an apartment?

Yes, you will need to call our office at 803-779-5171 or send an email to info@capitolplaces.com to schedule an appointment.

How do I reserve an apartment?

First, you should contact us to find an apartment you would like to reserve. When you have narrowed your search, you will fill out our application paperwork and pay the \$250 application and administration fee.

Where do I park?

You can park on the street at the meters for free outside of the hours they are patrolled. Meters are patrolled Monday-Friday from 9 – 6 pm. Each building also offers parking options listed below:

Barringer (1338 Main): City Center Garage for \$25 per month
Kress (1502 Main): City Center Garage for \$25 per month
Berry's (1217 Taylor): City Center Garage for \$25 per month
Lourie's (1601 Main): 1100 Taylor Street Garage or City Center Garage for \$25 per month
Tapp's (1644 Main): A pass for the lot across street is included in rent or City Center Garage for \$25 per month

What is our pet policy?

No dogs are allowed in Barringer or Lourie's. Dogs are permitted in Berry's, Tapp's, and Kress as long as conditions on Pet Addendum are met. Cats are allowed in all of our buildings.

How does the free gym membership work?

At your lease signing you will receive a coupon for the current gym to take down to activate the free membership.
Will I need a washer and dryer?

All buildings have laundry facilities inside the building. Our Tapp's building provides washer/dryers inside every apartment and they are included in your rent. In select two bedrooms, a washer and dryer are included, depending on the size. Connections are not provided in the rest of the other apartments.

Are utilities included?

We take care of water, sewer, garbage, and pest control as part of your monthly rent. We also provide a free gym membership. You will be responsible for electricity. Internet and cable are optional as well as paying for a parking pass for a garage.

How safe is the area?

We have a Courtesy Officer through Capitol Places who is available to our residents and patrols the buildings. Main Street also offers a Yellow Shirts Hospitality Team through City Center Partnership. Yellow Shirts patrol and offer a free shuttle service from Elmwood to Gervais, and Marion to Assembly each day from 8 am to 11 pm. Recent experience is that the City Center Partnership Downtown District has by

far the lowest crime rate of any downtown or entertainment district.

What lease terms do you offer?

We offer 12 month leases.

How do I pay rent?

Rent is due on the first of every month. We accept checks and money orders. Rent can be dropped off during office hours or you can pay online. Rent is late after the 5th of the month with a penalty of \$50.

Where do I take my trash?

Barringer: Herby Curbies in front of the building
Kress: Herby Curbies are behind gate in courtyard
Berry's: Herby Curbies in front of building
Louries: Herby Curbies are behind gate in courtyard
Tapp's: Dumpster in parking lot to right of back entrance

Where do I take my recyclables?

Barringer: Designated container in front of the building
Kress: In the courtyard behind the fence
Berry's: Designated containers along the side of the building
Lourie's: In the

courtyard behind the fence Tapp's: Next to the building in
the side parking lot

What if I need to get out of my lease?

Residents are only allowed out of their lease with an approved Lease Termination from Capitol Places.

How do I put in a maintenance request?

You can either email one of the staff, place it on our website or call the office 803-779-5171. If it is an after-hours maintenance emergency please call the office for the on-call phone number.

I would like to paint my apartment, are there any restrictions?

Painting is not allowed

What should I do to proceed with my move-out?

We will send you a Move-out Procedure sheet and will need to schedule a walk-through of your unit. If you have not received one and are scheduled to move out, please let us know.